

GENERAL TERMS AND CONDITIONS

Reservation and Deposits:

Early reservations are essential. A non-refundable deposit of \$400.00 per person is required at time of booking. Reservations will automatically be cancelled after 5 days of booking if NARAT Inc. does not receive payment. For reservations made within 45 days of departure, full payment is due upon confirmation. Failure to comply with the deposit / payment terms outlined will result in cancellation of booking.

Changes:

A change fee of \$50.00 will be levied against any changes made after confirmation. Changes made within 20 days of departure will not be accepted.

Cancellation Penalties:

90 days or more prior to departure	\$400.00
89 to 40 days prior to departure	50% of total price
39 days prior to departure	100% of total price

All airline ticket cancellations are governed by the Terms and Conditions as set by the Airline Carriers.

Payment:

Payment for services is accepted by certified personal cheque, American Express, MasterCard, or Visa (surcharge may apply). Credit card forms must be validated and signed by the cardholder and forwarded to NARAT Inc. NARAT Inc. will hold clients and their travel agents responsible for covering charges in case of cardholder payment denial.

Refunds:

No refunds will be given for unused services, hotel nights or unused portion of airline tickets.

Prices:

Prices are quoted in Canadian dollars and are based on exchange rates in effect at the time of printing. Prices are subject to change without notice due to international currency fluctuations and/or other factors beyond the control of NARAT Inc. Should the total price increase more than 7%, except increases resulting from an increase in retail sales tax or federal goods and services tax, the customer has the right to cancel the contract and obtain a full refund.

Taxes:

Tour prices include all hotel taxes but do not include airport departure taxes in or outside of Canada.

Documentation:

All passengers must travel with a passport valid for 6 months post end of trip. It is the passenger's responsibility to obtain, at their own expense, all documentation required by all relevant government authorities. In the event that the passenger does not possess the documentation required by the chosen destination, the airline or carrier reserves the right to refuse passage. NARAT Inc. cannot assume responsibility for failed entry into destinations due to incorrect documentation. Please note that entry to another country may be refused even if the required information and travel documents are complete.

Accommodation:

Hotel accommodations in this package are based on standard rooms, run-of-house, except where indicated. NARAT Inc. reserves the right to provide alternated hotels of comparable quality where circumstances beyond our control force us to vary the accommodation. Changes made in destination at the passenger's request may be subject to additional charges at the discretion of the hotelier or supplier. You will be asked to pay directly for these charges occasioned by your decision. NARAT Inc. will not refund any such upgrades or variances to the services booked.

Force Majeure:

NARAT Inc. shall not be held liable for any claims, losses, damages, costs, expenses, delays or loss of enjoyment, of any nature whatsoever, resulting from events beyond its and/or its supplier's reasonable control, including but not limited to acts of God, labour disputes/disruptions, war, insurrections, riots, earthquakes, weather conditions, floods or restraints imposed by government authorities. Where deemed appropriate, NARAT

Inc. reserves the right to provide a future travel credit in lieu of a refund for services not received.

Health and Inoculations:

Certain inoculations such as cholera and yellow fever may be required for travel to certain parts of Mexico, Central, and South America, as well as other world countries. Since the required and recommended inoculations can change, contact your doctor or local Health Department and advise them of your itinerary.

COVID-19

An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the World Health Organisation (WHO), senior citizens and guests with underlying medical conditions are especially vulnerable. We ask that you please take personal responsibility for your wellbeing; pack any personal protective equipment and sanitisers you require. Please adopt physical distancing and hygiene practises throughout your pre-trip travel arrangements and follow all health instruction whether physical signage, or requests from our professional staff, once you are holidaying with us. When travelling with NARAT Inc., you voluntarily assume all risks related to exposure to COVID-19.

Important:

Travelers should be aware that different living standards and practices may exist outside of Ontario including but not limited to: provision of utilities, e.g. water and electricity; accommodations; services of all kinds; food; food preparation and water quality. NARAT Inc. shall not be responsible for any loss, damage, or injury resulting from different living standards. Travel Insurance is highly recommended.

Responsibility:

NARAT Inc. reserves the right without notice to withdraw any part or all of the services and to make such changes as may be necessary in its sole, absolute discretion for any reason whatsoever. NARAT Inc. acts only as an agent in securing hotels, transportation, and other travel services and shall not be liable in the event of any failure by any person or company to render said services.

NARAT Inc. strives to ensure that the services described in this brochure have been properly arranged and that their suppliers are reputable and efficient. Although NARAT Inc. takes great care in selecting these suppliers, we are unable to and do not have any control over them and therefore, cannot be responsible for their acts or omissions. The services provided are subject to the conditions imposed by these suppliers and their liability is limited by their tariffs, conditions of carriage, tickets, vouchers and international conventions and agreements. Neither NARAT Inc. nor its agents shall be liable for any personal injury (whether physical or mental), property loss, damage, illness, inconveniences, loss of enjoyment, anxiety or fear to any passenger sustained as a result of any delay, substitution, or any act, omission, or negligence of any party supplying any of the services or accommodations herein. NARAT Inc. cannot assume responsibility for any unauthorized statements or acts or misinterpretations made by any travel agency or its employees relating to the standards, quality, services, and inclusions of the vacation programs described in this brochure.

The passenger waives any claim against NARAT Inc. by acceptance of the initial service and terms of these conditions. NARAT Inc. reserves the right to decline any passenger as a member of these tours at any time. NARAT Inc. has made every effort to ensure that the information and photographs in this brochure are accurate at the time of printing. Any subsequent modifications and/or discrepancies are beyond our control. The customer hereby acknowledges and understands the foregoing terms and conditions relating to the responsibility of NARAT Inc. ONTARIO LICENSE #50015192 / 50016254